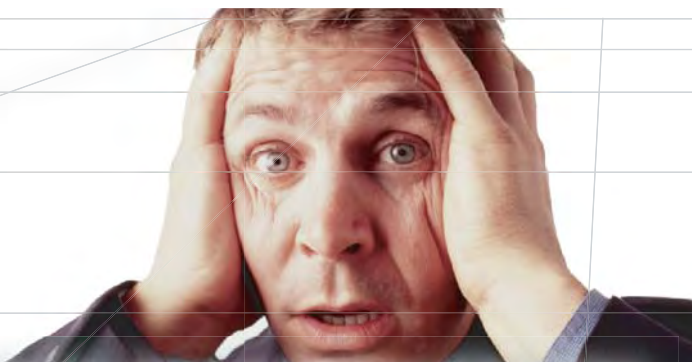


EService

the ultimate tool for field service teams



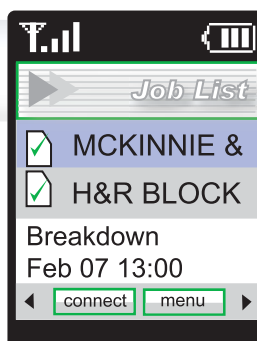
01 Service Managers:

Are you struggling to manage your field service team?

Managing field service companies can be - to put it bluntly - difficult! Lost or incorrect paperwork, locating and communicating with workers, optimizing response times, improving customer service and managing payroll are just a few of the problems you face each and every day. And the worst part is... these problems hit where it hurts most... Your bottom line!

There is a better way...

EService is specifically designed to help you manage your field service work by reducing the management hassle and eliminating paperwork errors. It gives you:



02 EService Benefits:

- Dramatic improvements in worker productivity
- Improved cashflow due to more timely invoicing
- Huge reductions in administration, data entry and costly paperwork errors
- Increased customer service through improved response times and better access to job / customer information
- Enhanced costing and inventory control through accurate recording of parts and labor (hours)
- Improved management decision-making through real-time, accurate information.



EService is purpose built for field service companies including:

Plumbing, heating and air conditioning
Electrical maintenance
Office equipment service
Telecoms or network installation/service
Locksmiths
Glass repair
Pest control
Home appliance repair
Building maintenance
Hydraulic hose repair
Alarm service and maintenance
Vending machine service
Cable TV installation and service
Industrial equipment service
And much more...

Call us at (44) 203-3184539 to see how EService can work for your business.

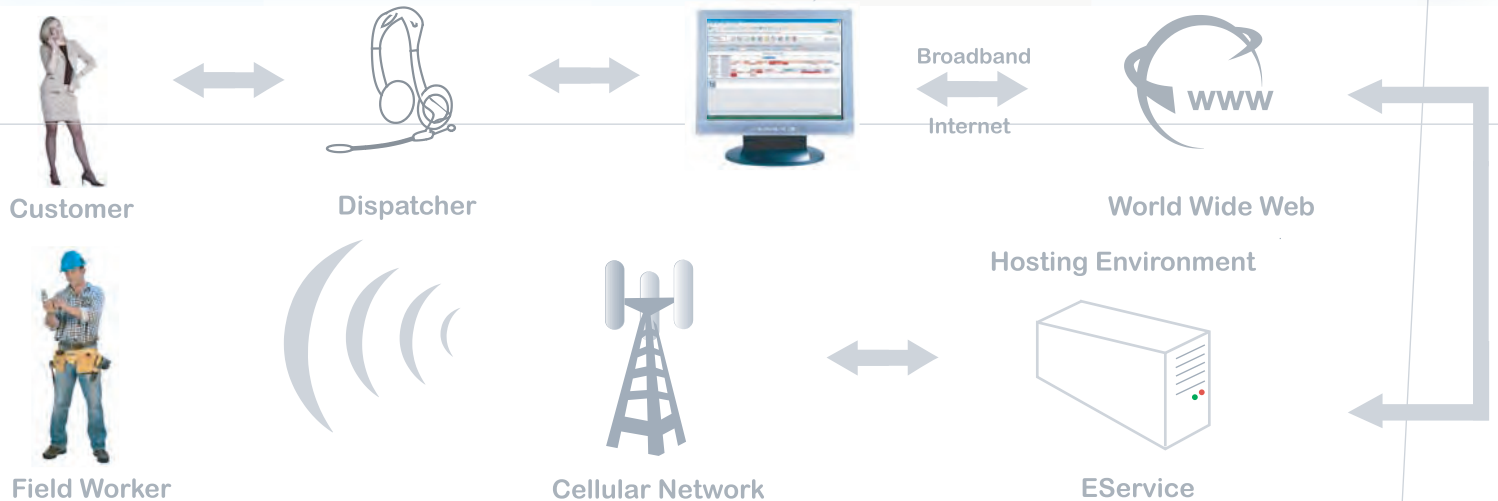
"EService has provided the platform by which we can manage insurance based glass repair work nationwide. We have gained tremendous efficiencies by being able to dispatch and manage work directly to our workers' cell-phones."

Brent Hayden, General Manager
Asset Management Network

03 How EService works:

Customer work requests are received in your office and entered directly into EService via the Internet. These work requests are held in the EService database and can then be allocated and dispatched to the most appropriate mobile worker.

The dispatched job is transmitted over the Verizon Wireless Cellular network and arrives as a new job on the worker's cell phone. From here it is a simple matter for the worker to use the cell phone to log the job status and details as they occur, including parts and labor for billing and inventory control. You have total visibility of the job as it progresses and a complete record of your interaction with your customer.



04 More business - more profit

EService...

- **Is easy to get** - just download it to your Verizon Wireless 'Get it Now' enabled phone¹
- **Is affordable** - you can mobilize your team for only \$19.99 per worker per month, billed monthly on your Verizon Wireless account²
- **Has no contracts**
- **Its easy to set up and simple to use** - you don't need to be a computer expert
- **Integrates directly to QuickBooks™**
- **Provides tangible returns as soon as you start**

"This is so easy! I spend all my time on the diary screen. I can see where all of the team is and where they are up to with each job."

Rhonda Monfils, Service Dispatch
Pacific Coast Office Products

Make your business more productive, enjoy lower costs and impress your customers with new levels of service.

For a no obligation EService demonstration ask your Verizon Wireless Sales Representative or contact ECONZ at:

P. (44) 203-3184539
E. salesupport@econz.com
W. www.eservice.econz.com

* Data plan required

** Select Wireless Devices

*** 45 Pound setup fee, per device



ECONZ
wireless